

## TIMELINE

December 2011  
March 2012  
June 2012  
September 2012  
December 2012  
March 2013

December 2011  
March 2012  
June 2012  
September 2012  
December 2012  
March 2013

June 2012  
September 2012  
December 2012  
March 2013  
June 2013  
September 2013  
December 2013

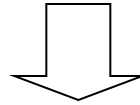
June 2012  
September 2012  
December 2012  
March 2013  
June 2013  
September 2013  
December 2013

# Analyze Information

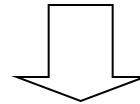
Compliance  
Information

Performance  
Data SPP  
Indicators

Consumer  
Feedback



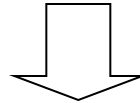
# Identify Needs and Priorities



# Develop Improvement Plans

Outcomes  
and  
Expectations

Evaluation  
Plans



# Identify Resources

SPDG

Discretionary  
Grants

Local Staff  
Development

IHEs

Other State  
Agencies

Other Public  
and Private